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0860 102 493 Customer care

SA's No. 1

medical aid choice for more than 1 million students over 34 years

momentum

medical scheme

This brochure is a focused marketing aid for international full-time students. It includes details of the benefits available on the Ingwe Any hospital and Ingwe Active Network Option. It provides examples of the benefits available and does not replace Momentum Medical Scheme's full marketing brochure or member horoture.

Momentum Medical Scheme's 2025 benefit and contribution amendments have been submitted to the Council for Medical Schemes and are subject to approval by the Regulator.

Superior benefits in 2025

Why Momentum Medical Scheme's Ingwe Option?

Trusted partner with IEASA relationship

Momentum Medical Scheme has been the approved and accredited medical aid partner of the International Education Association of South Africa (IEASA) for the past **24** years, with more than **34** years' experience taking care of students' healthcare needs.

Largest student medical aid provider in SA

Momentum Medical Scheme is the **3rd largest** open medical aid in South Africa and the largest provider of healthcare cover for local and international students studying in South Africa. Guaranteed peace of mind comes standard when you choose Momentum Medical Scheme, giving you access to the best healthcare providers and the backing of a respected brand.

Registered with the Council for Medical Schemes plus Department of Home Affairs approved and accredited

Apart from being accredited by all international institutions in South Africa as the medical aid option of choice, we also have strong relationships with all SA embassies and missions abroad to facilitate and support the study visa application and verification process.

Digital expertise

Our digital support channels range from the Momentum App to an online web chat facility and live help through WhatsApp. You also enjoy access to virtual help sessions and even a digital membership card.

Tailor-made benefits for students

Some medical aids group benefits under one limit. This may provide flexibility, but it also limits your benefits. The Ingwe Option offers separate benefits for out-of-network/emergency visits, optometry, dentistry, specialists, pathology and radiology.



Remember that you need to contact us to request pre-authorisation before using your hospital benefits. You can request pre-authorisation via the Momentum App, or WhatsApp or call us on 0860 102 493.

Refer to studenthealthcare.co.za for detailed benefit brochures.



Doctor consultations



Prescribed medicine



Chronic medicine



Specialist / physiotherapy



Blood tests



X-rays



Dental care



Eye care to help you see clearly



Out-of-network doctor



Preventative care

Major Medical benefits

Any private hospital or day hospital

Unlimited cover at any private hospital or day hospital

100% of the Momentum Medical Scheme Rate for operations, procedures and admissions

Netcare 911 for unlimited medical emergency transportation - contact 082 911

Casualty/emergency benefits - 1 visit per person or 2 visits per family per year for emergency/casualty and out-of-network doctor visits. You pay the first R110 of the visit. If you need medical advice, Hello Doctor is available 24/7. You can also use your 3 virtual consultations per beneficiary per year to have a full virtual telehealth consultation with a doctor if you need more than advice

Day-to-day benefits

Your Ingwe Active Network provider is your first point of call to access your out-of-hospital benefits.

Ingwe Active Network providers

Unlimited - You may visit ANY doctor on the Ingwe Active Network. You also get 3 virtual consultations per beneficiary per year from the GP Virtual Consultation Network, which includes Hello Doctor. Consultations include scripting of certain scheduled medicine where required

Unlimited as prescribed by your network doctor. Subject to a list of medicine called a formulary

If you have a chronic condition, you can ask your network doctor to register you for chronic benefits - we cover 26 chronic conditions, such as diabetes or epilepsy. Subject to a list of medicine called a formulary

2 specialist consultations per family per year, limited to **R1 350** per visit and up to a maximum of **R2 700** per family per year. Your network doctor needs to refer you to the specialist and the benefit is subject to pre-authorisation. You can choose to use your specialist visits to go to a physiotherapist

We cover specific blood tests. Ask your network doctor for referral and visit studenthealthcare.co.za for the list of tests covered

We cover specific x-rays. Ask your network doctor for referral and visit studenthealthcare.co.za for the list of radiology benefits

Visit your **network dentist** for an annual dental check-up. The benefit covers you for the consultation, cleaning, fillings and extraction of teeth. For more details, visit **studenthealthcare.co.za**

The benefit is available from your **network optometrist** every 2 years. If your refraction measurement is more than 0.5, we cover standard clear or bifocal lenses and you can choose from a specific range of frames covered on the Ingwe Option. To check whether we will cover your bill, ask the optometrist for a quotation and submit it to us

1 visit per person or 2 visits per family per year and this includes your emergency/casualty visits. You pay the first **R110** of the consultation cost and you need to call us on **0860 102 493** within 72 hours after your visit. Remember, Hello Doctor is available 24/7 and you can also use your **3 virtual consultations** per beneficiary per year if you need medical advice and cannot visit your network doctor

1 health assessment per year, which includes a blood pressure test, blood sugar and cholesterol finger-prick tests, as well as height, weight and waist circumference measurements. You can do the assessment at a Dis-Chem, Clicks or MediRite pharmacy clinic. You also get preventative dental care covered up to R380 at any network provider, including oral hydienists

Pap smear benefit: Women 15 and older can have a pap smear consultation with a nurse or their network doctor as well as a standard pap smear pathology test once a year. Women aged 21 to 65 can choose to have an HPV PCR screening test every 3 years instead of the standard pap smear test

NINE healthcare tips and your role as a Member



Tip 1

We have agreements in place with **network providers** to ensure that your benefits last as long as possible and give you more value for your money. Please ensure that you visit these network providers to access your out-of-hospital benefits and avoid paying the treatment cost from your pocket.

Visit **studenthealthcare.co.za** or call us on **0860 102 493** to find out where your closest Ingwe Active Network provider is.



Tip 2

If you need **medication**, visit your Ingwe Active Network doctor, instead of the pharmacy. This may save you from having to pay for medication from your pocket.



Tip 3

Your emergency/non-network doctor visits are limited use them wisely. If you use the benefit remember to phone us within 72 hours after the visit. You also have 3 free virtual consultations per beneficiary per year through the GP Virtual Consultation Network, which includes Hello Doctor. In addition, you have unlimited free access to Hello Doctor throughout the year for medical advice.



Tip 4

Visit the **Downloads** section on **studenthealthcare.co.za** for detailed information on your benefits and procedures to follow.



Tip 5

We issue **digital membership cards**. You will receive a link in your welcome letter. Follow the authentication steps to access your membership card.

2025 Contributions

Ingwe Any hospital, Ingwe Active Network

To qualify for the above contribution, your gross income needs to be less than R1500 per month. We will ask you for documentation to verify your monthly income, and/or you will need to provide proof of full-time studies at an accredited institution.



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 Western Cape
 Tel: +27 87 351 2065

 Eastern Cape
 Tel: +27 41 363 0455

Visit studenthealthcare.co.za to see the contributions payable for your dependants and for more information



Tip 6

WhatsApp or call us on **0860 102 493** to **request authorisation** for hospital admissions, specialist referrals, emergency/non-network doctor consultations and all GP visits from the 11th visit onwards.



Tip 7

Your **medical cover starts** on the 1st of the month, as stated on your membership confirmation letter, and not when you enter South Africa or start your studies.



Tip 8

For any membership terminations and refunds, please remember to give us 30 days' notice. You will need to submit specific documentation. Go to studenthealthcare.co.za, select the Downloads button and then Forms to view the details of the requirements on the Bank details for contribution refunds form.



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Tip 9

Download the Momentum App on Play Store, the App Store or AppGallery to access and better understand your unique benefits. Remember to ensure that we have your latest email and cellphone number, as we need these details to authenticate you on the Momentum App.









Lifestyle benefits that include digital access and innovation from Momentum

You can look forward to some brand new benefits in 2025 from Momentum Group Limited (Momentum), designed to complement and seamlessly enhance your medical aid. Momentum is not a medical scheme, and is a separate entity to Momentum Medical Scheme. You can be a member of Momentum Medical Scheme without taking any of the lifestyle benefits.

Visit the Lifestyle Benefits section on studenthealthcare.co.za for more information.

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